

## CASE STUDY

# Replacing Legacy Systems with ServiceNow

### Company

Publicly-traded software company that provides servers, applications, desktop virtualization, networking, Software as a Service (SaaS) and cloud computing technologies.

### Challenge

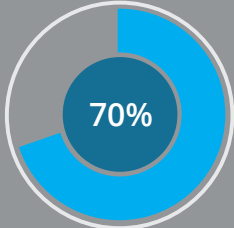
The company struggled with various tools on legacy platforms to perform tasks such as monitoring server status, submitting tickets and managing changes.

### Solution

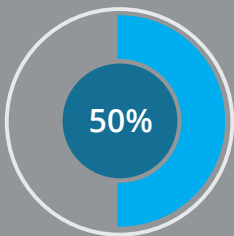
V-Soft Digital removed outdated systems the company had been fighting for years to make room for a more advanced system. The team combined all tools into the ServiceNow platform, which created mobile enablement and streamlined processes in a single platform to automate workflows.

### Result

The ServiceNow implementation created significant time savings of manual workflows, increasing overall efficiency by 70%. Combining multiple systems into one digital platform reduced costs by 50%.



Increased Efficiency



Reduced Costs

## TECHNOLOGY APPLIED

- ServiceNow
- Mobile Development

